# **Eccellenza Touch Maintenance Guide - DAILY**

#### A FILL THE COFFEE BEAN & POWDER DISPENSERS



Open the two coffee bean dispenser lids.



Pill both of the dispensers with coffee beans.



Open the main powder dispenser lid, and then remove the individual lid(s). Powder 2 = French Vanilla Powder 3 = Milk

Powder 1 = Hot Chocolate

Fill each of the three dispensers with powder.

DO NOT PACK THE POWDERS!

S Close the coffee dispenser lids, install the individual powder lid(s) and then close the main powder dispenser lid.

#### **B** EMPTY THE CUP STAND



- Pull out the cup stand and empty its contents.
- Re-install the cup stand.

## C EMPTY THE WASTE BIN



- Remove and empty the waste bin.
- Re-install the waste bin.

#### **D** CLEAN EXTERIOR & COUNTER



- Using a clean and damp cloth, wipe down the dispensing area of the machine.
- Clean the counter top on which the machine is installed.

#### MESSAGES THAT MAY APPEAR ON THE SCREEN AND WHAT THEY MEAN

Powder 1 Low Level - refill the POWDER #1 dispenser.

Powder 2 Low Level - refill the POWDER #2 dispenser.

See section:

Powder 3 Low Level - refill the POWDER #3 dispenser.

**Waste Bin Full -** remove the waste bin, discard its contents, and re-install the waste bin.

No Waste Bin - the waste bin is not installed or is not pushed in all the way. Make certain it is installed properly.

C

Warming Up - the water is heating. This message clears automatically once the water is up to temperature.

Overflow - remove the cup stand, and then remove and clean the floor liner. If this issue persists, call for service.

Call for Service - the equipment requires servicing. Contact your equipment provider.



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## **Eccellenza Touch Maintenance Guide - WEEKLY/BI-WEEKLY**

### A CLEAN THE 3 POWDER WHIPPERS







With the front door opened, disconnect the outlet hose from each of the whippers.

2 Turn the small handle on the locking ring to the right to unlock the whipper chamber.







Pull the whipper chamber and steam trap to remove them.

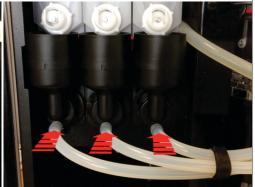
4 Repeat the process for the other 2 whipper chambers and steam traps.

6 Pull the powder drawer to remove it.

**6** Throughly rinse all of the removed components under running hot water, and then dry them with a clean towel. Also ensure that the remaining powder components in the machine are clean and free of powder build-up.







Slide the cleaned powder drawer back into position.

Slide each of the whipper chambers back into their respective base, and turn the handle on each of the locking rings to the center position. Reconnect the outlet hoses to the whippers.

NOTE: Once done, with the door open, insert the waste bin onto its track on the right wall. Perform a "Powder Rinse" from the "Maintenance" menu in the programming. This provides a quick test to ensure the system is working properly, and also flushes any powder that may have dropped into the whippers during their installation. If everything is functioning properly, remove the waste bin, close the front door and then re-install the waste bin.

